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**1. Editorial**

This year was a special year for the ICP: In May this year, the ICP launched its project *Konfliktbüro – Space for Mediation and Dialogue*. With the Konfliktbüro, a meeting point has been created for people in the city of Berne, who belong to a socially disadvantaged stratum and/or possess a migrational background and who are confronted with a conflict. The Konfliktbüro enlarges access to an accompanied, non-institutional conflict transformation and, thereby, reduces gaps in the current offer.

Another highlight of 2012 was the annual *ICP Summer Academy* in Caux which took place for the 5<sup>th</sup> time. This year's Summer Academy was dedicated to the theme *The Arab Spring from a Conflict Transformation Perspective*, relating to the ongoing movement in the Arab World. Many different aspects of the Arab riots were discussed on the basis of exemplary case studies such as Syria, Egypt, Morocco and Tunisia. This Summer Academy could contribute significantly to current discussions, thanks to the numerous presentations and several workshops.

As a joint venture with the *Advanced Study Centre* of the University of Basel, the ICP launched the 5<sup>th</sup> CAS course *The Art of Conflict Transformation* in November. With its content, this course is an important extension to the existing study offer in the field of conflict transformation and mediation.

Our annual report 2012 will provide insights into our current activities and projects.

Our work would not be possible without the support of our members and other donors. On this note, we would like to thank you very much! We want to contribute to a positive conflict culture in the future – may this be through our support in concrete conflict situations or through the spread of knowledge to people, who are engaged in conflict transformation themselves.

Have a great read.



Tanja Mirabile  
Co-Director of the ICP

## 2. Review: The International ICP Summer Academy 2012

The yearly *ICP Summer Academy* has established itself internationally as a representative platform for the field of peacebuilding, mediation and counseling. The academy offers participants the opportunity to get information on the latest debates and projects within their field of expertise, as well as to exchange and network with other participants.

The 5<sup>th</sup> International *ICP Summer Academy* took place on 3 – 7 August 2012 in Caux with the overarching theme *The Arab Spring from a Conflict Transformation Perspective*. Based on the main theme, various dynamics, catalysts and perspectives on the Arab Uprising could be discussed, relating them to exemplary case studies such as Syria, Egypt, Morocco and Tunisia.

Meaningful presentations featuring this year's summer academy were "The Arab Spring: From Revolution to Political Transition" by Mohammad-Mahmoud Ould Mohamedou, visiting Professor at the Graduate Institute of International and Development Studies in Geneva, "Syria: A Revolution, a Conspiracy and a Civil War!" by Samir Aita, chief editor and co-founder of the Arabic edition of *Le Monde Diplomatique*, "The Arabic Uprising: The Situation and Experiences in Egypt" by Azza Al-Khory, Professor of American Literature and the chairperson of the English Department at the University of Alexandria, as well as "Strengths and Limits of Constitutional Reforms in Morocco" by Driss Maghraoui, Professor of History and International Relations at the Al Akhawayn University of Ifrane.

Additionally, there were various workshops offered about the "Integration of Women in Peace Process using the example of Egypt", "Reform of the Security Sector using the example of Morocco" and "The Responsibility to protect using the example of Syria".

Many thanks to all participants who made it possible to have both a personal and a professional perspective on the subject and thus turned the *ICP Summer Academy* into an enriching and valuable experience for everybody.

## 3. Portrait: Tanja Mirabile, Co-director ICP

**Tanja Mirabile** is the Co-Director of the ICP. Tanja is an anthropologist and sociologist with a special focus on Latin America, Migration and Integration issues and Human Rights. In 2008, she has participated in the advanced study in conflict transformation, according to the Transcend-Procedure of Johan Galtung and obtained the CAS course NADEL in Zürich with the specialization in peace promotion within development work. In charge of the strategy and organization at the *Peace Women Across the Globe (PWAG)*, Tanja lobbies for the worldwide networking among female peace promoters and the recognition of their work in the field of peacebuilding.

- 1.) Looking at the founding days of the ICP: What inspired you to create the ICP? With what goal did you create the ICP? How did you become involved with the ICP?

*In 2007, I participated in one of the first launch meetings of the ICP, which laid the ground for the ICP foundation. I was not really part of the ICP during its foundation. However, I participated in the first ICP course about integrative conflict transformation, starting in 2007 until 2008. I started working for the ICP at the beginning of 2008 and joined the general management at the end of the same year.*

- 2.) What relevance does conflict transformation have? What does a “constructive conflict culture” signify to you?

*It is important that one is capable of following up questions concerning sources, reasons, conditions and requirements of conflicts. It is the goal to work with the emotions, presuppositions and attitudes of the conflict parties involved, in order to achieve constructive conflict transformation. Conflict transformation is a life-long learning process and it enables people to rethink their strategies in behavior and to integrate them into their decision-making, when confronted with a conflict.*

*“Constructive conflict culture” is based around its processes, solutions and conditions. This means that conflicts must be treated in regards to those three levels in search for a common solution. Culture lies within the dreams of society. It is the goal to engage in a conflict culture, which enables us to claim our needs in a non-violent manner. At the same time, we must recognize our actions as strategies, aimed at satisfying our needs—Once we realize this connection, conflicts can be met constructively and we can understand our conflict partner.*

- 3.) In what ways does the ICP distinguish itself from other NGOs in the field of peacebuilding?  
*The ICP offers education in the field of conflict transformation and tries to integrate its approach in the organization’s projects on the ground – in Switzerland and overseas. Other NGOs engage either in education or in practice.*
- 4.) Where do you picture the ICP in 10 years?  
*I see a great potential in the ICP and its work, since only few organizations mix theory and practice as extensively as we do.*

#### **4. The 5th CAS Course: The Art of Conflict Transformation**

In 2012, the CAS *The Art of Conflict Transformation* started for the 5<sup>th</sup> time as a joint venture between the ICP and the *Advanced Study Centre* of the University of Basel. The study course enables candidates to analyze complex constellations of conflict, as well as their social, cultural and unconscious dimensions. The course also provides candidates with options for a constructive and creative conflict transformation.

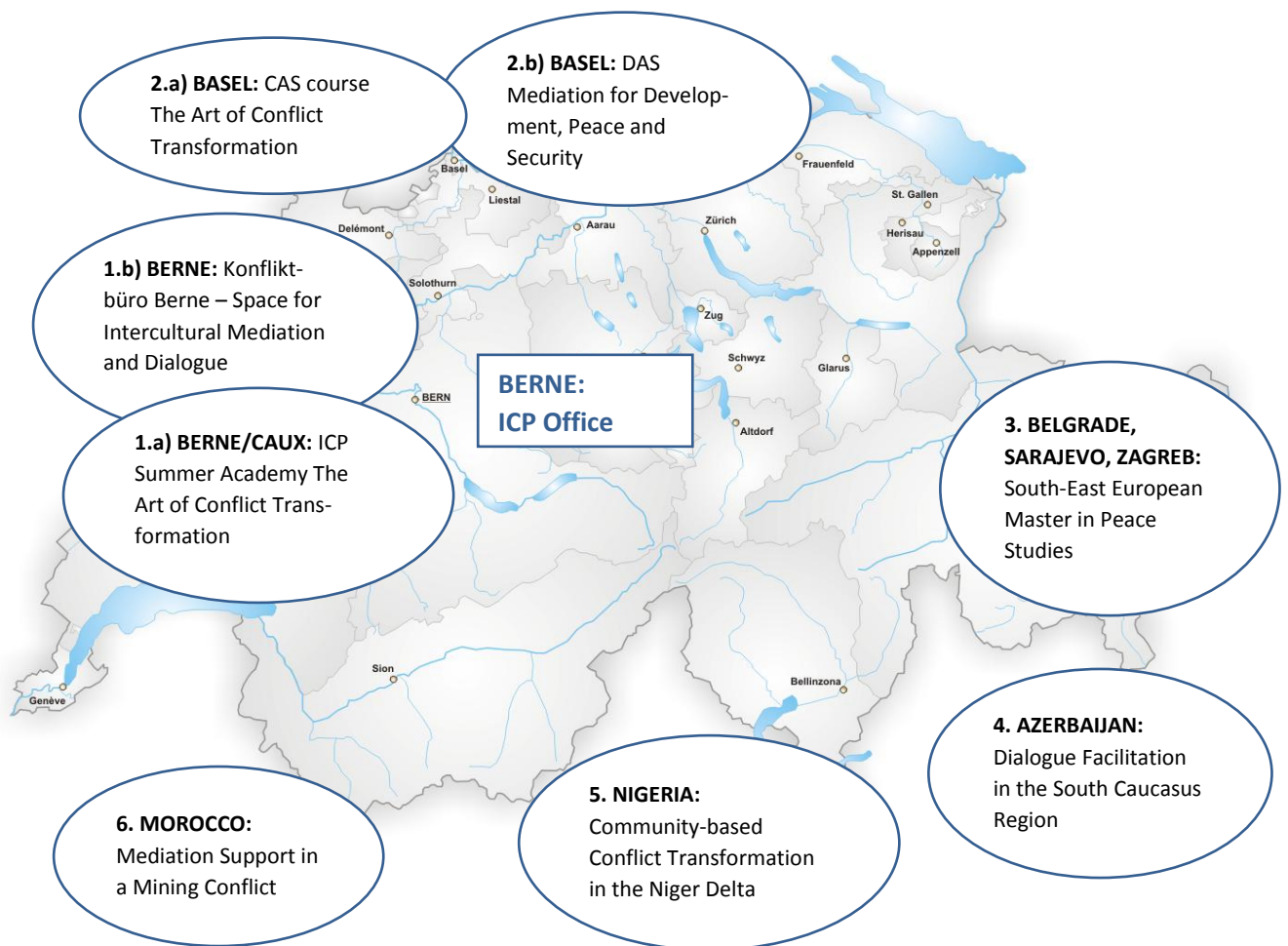
Methods taught during the course are based on the TRANSCEND method by Johan Galtung, enhanced with additional academic theories and methods.

The study course enables candidates to analyze complex constellations of conflict, as well as their social, cultural and unconscious dimensions. Candidates are being taught th

e classical technique of mediation and they can choose one real-life example of a conflict case, which then is mediated.

The 5<sup>th</sup> CAS course takes place from November 2012 until March 2014.

## 5. ICP Projects: Switzerland and Overseas



1. a) **BERNE/CAUX:** The ICP Summer Academy *The Art of Conflict Transformation* offers a representative platform for international work in peacebuilding, mediation and conflict transformation.  
 b) **BERNE:** The *Konfliktbüro Berne – Space for Intercultural Mediation and Dialogue* by the ICP offers first consultation and mediation to people with migrational background in cases of conflict. Mediations offered are professional, multi-lingual and anonymous.
2. a) **BASEL:** The CAS course *The Art of Conflict Transformation* of the ICP is organized jointly with the Advanced Study Centre of the University of Basel and qualifies candidates to hold the title “Mediator SDM”.  
 b) **BASEL:** The DAS is the Swiss intensive course *Mediation for Development, Peace and Security* within the *South-East European Master in Peace Studies*.
3. **BELGRADE, SARAJEVO, ZAGREB:** The study course *South-East European Master in Peace Studies* is a joint venture between the ICP and the Universities Basel, Belgrade, Sarajevo and Zagreb. The one-year-course in peace and conflict studies offers a unique and locally oriented regional master’s program in peace studies as a tangible outcome of inter-university cooperation.
4. **AZERBAIJAN:** In 2011, the ICP started its activities in the South Caucasus and since then helped facilitate an inner-societal dialogue in the conflict of Nagorno-Karabakh.
5. **NIGERIA:** Within the ICP project in the Niger Delta the ICP works together with a local NGO, offering training in conflict transformation to people from the local population.
6. **MOROCCO:** The ICP offers support to a local NGO in their dialogue with a mining company.

## 6. Opening of the Konfliktbüro

In May this year, the ICP opened the *Konfliktbüro – Space for Intercultural Mediation and Dialogue*. The central aim of the Konfliktbüro is to address people, who belong to a socially disadvantaged stratum and/or have a migrational background and who are involved in a conflict. With its focusing, the Konfliktbüro should achieve an improvement of the current offer.

### Existing offer contains gaps

Conflicts are a common by-product of the sociocultural and social change, among other phenomena, and they are often indicating opposed interests or values. Through its experience, the ICP has realized that certain inhibitions stop people from contacting authorities for help in already existent conflicts. Particularly migrants and socially disadvantaged people are confronted with even greater barriers in making this step: Among language difficulties and limited financial resources, general difficulties to cope with local authorities, exist.

The exchange the ICP has had with local migrant associations and research conducted by the *National Research Program “Social Integration and Social Exclusion”*<sup>1</sup> (NRP 51), have shown that there is a very strong need for intercultural mediation, because it is a valuable instrument for the integration of migrants. However, today’s offer in the field of intercultural conflict transformation mostly runs from institutions to the migrants and not vice versa. This makes a self-determined and intercultural mediation based on immediate needs impossible and leads to a situation in which both the access and the form of the conflict transformation are dependent on institutions.



### ICP aims to improve the offer

The *Konfliktbüro – Space for Intercultural Mediation and Dialogue* aims to reduce some of the gaps in the existing offer in the field of conflict transformation: The Konfliktbüro, as a non-institutional meeting point for socially disadvantaged people and migrants of the city of Berne, wants to offer conflict transformation, which is based on people’s basic needs and which is shaped from the perspective of the affected people. Furthermore, the project wants to raise awareness of the underlying dynamics of each conflict and to help people solve their own conflicts in a self-determined and -responsible manner. The mediations of the Konfliktbüro can be held in numerous languages. The costs will be determined in relation to the financial situation of the

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<sup>1</sup> Bischoff, Alexander (2006): Trägt die interkulturelle Mediation zur Inklusion bei? Strategie und Praxis im Vergleich zwischen den Bereichen Gesundheit, Erziehung, Soziales und Justiz. Final report of the NRP 51.

conflict parties involved. In case of financial distress, the conflict parties may be exempted from paying. A long-term target of the ICP is to foster and to spread a constructive conflict culture in Berne. Herein, the transfer of knowledge is important: Different social actors who can serve as multipliers should be trained in mediation and conflict transformation.

The mediators confront conflicts in a comprehensive way: Structural, cultural and psychosocial causes are taken into account when looking at a conflict. The Konfliktbüro works with an integrative technique which – in exchange with the different conflict parties – creates awareness of the unconscious and invisible aspects of a conflict, in order to bring about long-term change of goals, and through this, of behaviour. Thus, solutions that are supported by all conflict parties and mutual respect are the main target, not only a consensus.

Until May 2013, an evaluation of the project should be conducted and, with the corresponding findings, the normal mode of the Konfliktbüro can be started.

## 7. Financial Statement

### Balance sheet

	31/12/2012 CHF	31/12/2011 CHF
<b>Assets</b>		
<b>Current assets</b>		
Liquid assets	103 886.62	82 287.35
Rent deposit	1 367.00	1 367.00
Receivables	905.00	0.00
Assets withholding tax	0.00	176.05
Prepayment and accrued income	3 010.90	14 601.76
<b>Total current assets</b>	<b>109 169.52</b>	<b>98 432.16</b>
<b>Total assets</b>	<b>109 169.52</b>	<b>98 432.16</b>
<b>Liabilities</b>		
<b>Current liabilities</b>		
Creditors	12 488.55	27 234.15
Deferred income	135 234.90	90 398.25
<b>Total current liabilities</b>	<b>147 723.45</b>	<b>117 632.40</b>
<b>Capital association</b>		
Balance sheet profit / Balance sheet loss	-19 200.24	2 558.55
Corporate profit / Corporate loss	-19 353.69	-21 758.79
<b>Total capital association</b>	<b>-38 553.93</b>	<b>-19 200.24</b>
<b>Total liabilities</b>	<b>109 169.52</b>	<b>98 432.16</b>

### Note

The loss comes about because former profits have been used to finance the projects.

Help us to further a *constructive conflict culture* and become a **member** at [www.iicp.ch/en/network](http://www.iicp.ch/en/network)

#### **Our Partners**

Universities of Basel, Belgrade, Sarajevo and Zagreb, Swisspeace Academy, KOFF/Swisspeace, Swiss Federation of Mediation Associations (SDM – FSM), Caux – Initiatives of Change (IofC), Swiss National Science Foundation (SNSF), Federal Office for Migration (FOM)

Support our projects abroad:

#### **Dialogue process in the South Caucasus:**

[www.betterplace.org/p12247](http://www.betterplace.org/p12247)

#### **Conflict transformation in the Niger Delta:**

[www.betterplace.org/p15703](http://www.betterplace.org/p15703)

#### **Dialogue process in Morocco:**

[www.betterplace.org/p15812](http://www.betterplace.org/p15812)

Through these links you can get as well further information concerning these projects.

*Thank you!*

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*The following people worked for the ICP in 2012:  
Tanja Mirabile, Pascal Gemperli, Co-Directors  
Corinne Trescher, Jeannine Winiger, Simone Ambord and Fanny Charmey.  
Thanks to all for the great work and support.*

**ICP** *compassionate - comprehensive - creative*

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